

## Privacy

Vanco Payment Solutions is dedicated to protecting our clients'—and their customers'—privacy.

Vanco's focus on security is unsurpassed. We continuously address this critical aspect of our business to assure that clients—and those they serve—operate within the most secure payment environment possible.

### Information we collect and how it is used:

Vanco collects only the information necessary to perform services requested by clients. Such information includes sensitive data about clients and their customers. Once this information is collected, it is safeguarded in Vanco's system and used only when needed to fulfill client requests.

### Safeguarding information:

Clients of Vanco Payment Solutions place a great deal of trust in our business by sharing sensitive data about themselves and their customers. Protecting the security of such information is our top priority. To ensure client information remains secure, Vanco utilizes advanced technology and follows stringent guidelines. We constantly review our security measures and policies to ensure that we adapt to changes in technology and the business environment in order to protect the privacy of clients and their customers.

## We are a PCI Level 1 Compliant Service Provider.

The Payment Card Industry Data Security Standard (PCI DSS) is a mandated set of security requirements for protecting cardholder data. These standards were developed by the founding payment brands of the PCI Security Standards Council—American Express, Discover, JCB, MasterCard and Visa—to facilitate the broad adoption of consistent data security measures on a global basis.

Separate from the mandate to comply with PCI DSS is the validation process. Validation ensures that appropriate levels of cardholder information security are maintained. Validation levels are based upon transaction volume and potential risk.

- For organizations that accept electronic payments, there are four validation levels.
- For service providers, such as Vanco Payment Solutions, that store, process or transmit cardholder data on behalf of acquirers, issuers, merchants or other service providers, there are two validation levels.

**Contact us** if you have questions or concerns regarding Vanco's privacy and security policies.